



Dear Guest,

We would like to give you a very warm welcome to the hotel Konstantinos Palace.

We sincerely hope that you have a happy stay.

On the desk in your room, you will find a Directory of Hotel Services, which contains the latest information available.

If you consider that it would be useful to include additional information, please let us know by filling in the questionnaire or the form at our website at contact section.

We remain at your disposal for all your needs and we wish you a pleasant stay at our hotel.

With our best wishes,

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HOTEL PLAN

-1st Floor	Gym (on request) Conference Centre Hairdresser Beauty Salon (on request) Health Center: spa / sauna (on request)
Ground floor	Reception, Lobby Bar, main Restaurant, Mini Market, Billiards, Internet corner and TV room
1st Floor	Rooms 101- 135
2nd Floor	Rooms 201- 235
3rd Floor	Rooms 301- 335
4th Floor	Rooms 401- 434
5th Floor	Swimming pool and Bar Panorama.

USEFUL TELEPHONES

Reception	24 hour Service	Dial 0
Room Service	12 hour Service	Dial 180

TELEPHONE OPERATING INSTRUCTIONS (MAKING A CALL)

RECEPTION

Dial 0

FROM ROOM TO ROOM

Just dial the room number that you wish to speak to. For example, if you like to contact with the room 402 just dial the room number.

EXTERNAL CALL

Dial 9 to get an outside line followed by the number you wish
i.e. to call Austria : dial 9-0043-local area code-number.

EMERGENCY CALLS

Police: (9) 22450-22222 Hospital: (9) 22450-22228

WAKE-UP CALL

Lift up the handset and dial *7601; dial the hour (01-12)
Followed by the minutes (00-59).
Then dial 0 for AM or 1 for PM
dial 0 and hang up
To cancel: dial *7600 & hang up

FAX

You can use the fax services daily. The messages can be delivered to your room.

PHONE CODES

Phone codes IN GREECE

Alexandroupolis	2551	Lamia	2231
Argos	2751	Larissa	241
Volos	2421	Mykonos	2289
Delphi	2265	Nauplion	2752
Igoumenitsa	2665	Patras	261
Heraklion	281	Pyrgos	2621
Thasos	2593	Rafina	2294
Thessaloniki	231	Rhodos	2241
Ioannina	2651	Skiathos	2427
Korfu	2661	Sounio	2292
Korinth	2741	Sparta	2731
Kalamata	2721	Tripoli	271
Kastoria	2467	Chalkida	2221
Kavala	251	Chania	2821

INTERNATIONAL phones codes

AUSTRIA	0043	GREAT BRITAN	0044
Wien	1	London	171-181
Graz	316	Manchester	161
Innsbruck	512	Oxford	1865
Linz an der Donau	70		
Salzburg	662	ITALY	0039
		Venice	041
BELGIUM	0032	Bologna	051
Antwerpen	3	Milan	02
Brussel	2	Naples	081
Liege	4	Rome	06
Oostende	39		
		HOLLAND	0031
GERMANY	0049	Amsterdam	20
Hamburg	40	Rotterdam	10
Hannover	511	Hilversum	35
Berlin	30		
Bonn	228	POLAND	0048
Bremen	421	Gdansk	58
Essen	201	Krakau	12
Koln	221	Lublin	81
Mainz	6131	Poznan	61
Munchen	89	Warschau	22
Dortmund	231		
Dusseldorf	211	ROMANIA	0040
Nurnberg	911	Bucharest	1
Stuttgart	711		
Frankfurt	69	RUSSIA	007
		Moskau	95
FRANCE	0033		
Paris	1	SERBIA	0038
		Beograd	11
DENMARK	0045	SLOVAKIA	00421
SWITZERLAND	0041	Bratislava	7
Basel	61		
Bern	31	SWEDEN	0046
Genf	22	Goteborg	31
Zurich	1	Malmoe	40
Lausanne	21	Upsala	18
Lugano	91	Stockholm	8
U.S.A	001	FINLAND	00358
New York	718 - 212	Helsinki	9
Washington	202		
Chicago	312 - 773		

ANIMATION

There are several events organized by the animation of our Hotel. There is a schedule of the events at the main lobby of the hotel. In addition, sea sports are available under the supervision of special staff.

AIR CONDITIONING / HEATING

All rooms in the Hotel and all public areas are equipped with Air Conditioning.

Important notice: you must keep the balcony door closed to make the A/C in operation.

AIRLINES

Please contact Reception for flight times and schedules.

LUNCH BASKETS

If you are going to rent a car or participate in a daily excursion and you are going to miss your lunch, then you can order a lunch box at the reception and until 19:00 latest the previous day.

BABY COT - BABY SITTING

Baby Cots are available upon request from our Reception. Please contact Reception one day before to arrange an in house baby sitter.

BANKS/ ATM

The nearest banks are in Pigadia - 1km from the hotel

Monday -Thursday, 08.00 -14.00

Friday, 08.00 -13.30 hrs.

Greek official currency - Euro.

BEACH AND POOL FACILITIES

The parasols and the sun beds are free of charge. Please do not leave your beach towels and your private items without your observation because we do not have any responsibility for lost items. Also we ask you kindly not to open the parasols if the wind is very strong to avoid unpleasant accidents.

The water of the pools is not sea water.

BEACH -TOWELS

Guests are kindly requested not to use the white bathroom towels on the beach.

Please use the blue beach towels that are free of charge, available at the reception by leaving a small amount as a deposit. However, we have to inform you that in case that you will lose them the deposit will not be returned.

TOWELS REPLACEMENT

If you wish room towels replacement please contact the Reception at 0 on your telephone.

BELLBOY /PORTER

Please contact Reception at 0 on your telephone.

TRANSPORTATION SERVICE

Our hotel offers a service transportation and from the Port and Airport upon request at our Reception. Also, if you wish to deliver your vehicle from the hotel parking please contact our Reception.

BUS TIMETABLE

See the notice in the Lobby or contact with Reception.

CAR RENTAL

Please contact Reception.

LIBRARY

There is a Library in the Main Bar Lobby.

BUSINESS CENTER

Photocopying, fax, internet and other business assistance can be arranged through our business room.

CARDS/READING ROOM

Situated next to the Lobby Bar.

CHECKING-OUT TIME

12 Noon. Guests who wish to extend this time should ask the Front Office Manager one day before their departure with extra charge.

CHILDREN'S PLAYGROUND

There is a children's out-door playground at the side of the hotel by the beach bar. Parents are responsible to have their children under attention, in order to avoid eventual accidents.

COMPLAINTS

Please contact the Front Office Manager from 10:00 until 13:30, or dial 191 on your phone. If the problem remains unsolved, please contact the General Manager.

CREDIT CARDS

The credit cards that are accepted are Visa and Master Card at Reception (not in other departments). Please contact reception for more information.

DOCTOR

We sincerely hope you do not need medical assistance, but should the need arise, please contact the Reception.

DO NOT DISTURB SIGN

Please hang the provided "do not disturb" sign outside your door if you need so. Notice only that if you wish that your room has to be cleaned you have to remove this card not later than 14:00. If you do not want to receive any telephone calls in your room, please contact the reception.

EMERGENCIES

Please contact reception on 0.

EVENING SERVICE:

Every evening a chambermaid will pass to empty your garbage bins and to arrange the linnets on your bed and change the towels if needed. However if you wish to not be disturbed please hang out of your door the relevant do not disturb sign.

FIRE EXTINGUISHERS AND DANGER PLAN

- First of all. In case of fire please do no panic.
- Call the reception from your room
- press the Fire Alarm button situated in the corridor
- All doors in every floor will shut automatically, except your room
- You will find fire extinguishers on each floor near to your room easy to use
- If the Fire persist, follow the Danger Plan situated behind your room door
- Do not use the elevators
- After you reach main exit, go down stairs and in the lobby area

FIRST AID

First Aid kits are situated at the Reception and the Beach Bar.

FLOWERS

Please order at Reception at least 1 day before hand.

GAMES

Backgammon/checkers, packs of cards and table games are available at the reception.

GYM

The gym is downstairs (-1), please inform us in advance if you would like to use the area. If you wish to use it before 10:00 just ask the reception clerks to arrange it for you.

GUEST TOILETS

Can be found in the -1st floor.
Take the lift near the reception.
There are also toilets outside in the pool area.

HAIRDRESSER

Men and women's hairdresser beauty salon is situated on -1 level. Please contact Reception for appointments.
Opening hours: 10:00-20:00.

HEALTH CENTRE: SPA / SAUNA

Located on -1 level using the lift or the stairs.
Opening hours: 10:00 until 20:00
For your eventual appointments, please contact the personnel 2 hours in advance.

HOUSEKEEPING

If you wish your room to be refreshed in a certain time we kindly ask you to inform the reception during morning to fulfil your wish. In addition, you could ask different type of pillows.

INTERNET

Connect your lap-top through the LAN cable & the electric point situated next to the telephone point in front of the desk. Please get the connection code from reception and pay directly to them.
We have at your disposal an Internet Corner, located on the Ground Floor.

DRY CLEANING / LAUNDRY / IRONING

Please complete and sign the laundry list, which you will find in the cupboard, place your clothes in the special laundry bag provided and leave it on your bed for your chambermaid. The charge will be made automatically to Regular service: 2 days.

LIFTS

The Hotel has two lifts. Each of them connects the ground floor with the various other floors. We ask you to respect their weight and capacity limitations for your own safety and to ensure that they remain in good working order. For safety reasons, please do not allow children under 12 years old to use the lifts without be accompanied by an adult.

LOST AND FOUND

Please contact Reception.

LUGGAGE

For luggage collection or storage, please contact the reception. Luggage room is available next to the Reception.

MEETING FACILITIES

We can offer you convection and meeting facilities for groups from 10 to 170 persons. Please contact the assistant or the General Manager who will be glad to help you.

MINI BAR

Mini bar is available upon request. Please contact Reception. Mini bar is equipped with snacks and refreshments and is billed daily. However if you consume something on the day of your departure after the daily control we kindly request to please notify reception staff(otherwise they will pay for it.)

MAIL - POSTAL - STAMPS

Incoming mail and e-mail will be placed in your room. Hotel Postcards & Stamps are available at the mini-market.

MESSAGES

All telephone messages etc. will be placed in your room.

RECEIPTS FROM THE SELLING POINTS

Dear guests, as it happens very often the tax office pays visits to Hotels and for this reason we kindly request you ask for your receipts from all service points of our hotel and keep them with you. If you wish that the items you have purchased have to be charged in your room you must show your card folder as a proof that you are the resident of the corresponding room, and then you have to sign the receipt putting on the room nr and your surname clearly to avoid miss charges.

ROOM– TYPES AND DESCRIPTION

At Konstantinos Palace, you will stay in one of the 131 rooms or one of our 8 junior suites. Nearly all rooms are very spacious and have a balcony offering you a nice view to the sea, with the Gulf of Pigadia unfolding before your very eyes.

All rooms have TV, Internet (extra charge), dimmer, telephone, air conditioning, Mini Bar(extra charge), bathrobes and slippers (upon request). All bathrooms are equipped with hairdryer and telephone. Our bathtubs are Jacuzzis and the showers are massage showers. Remember to fill the bath until over the holes on the side for the Jacuzzi to work. The showers have 3 dials: the top one regulates which area of holes gives water, the middle dial to open/close and the bottom dial regulates the temperature.

ELECTRIC KETTLE

There is an electric kettle at your disposal. Please use it only to heat water and not any other liquid.

PILLOW CHOISE

Our pillows are made from high quality feathers. However if you are allergic to them ask from reception to replace them with ones with anti allergic material.

NON SMOKING ROOMS

All the rooms in the Hotel are Non-Smoking. Therefore, we ask you kindly to smoke only at your balcony.

SAFE DEPOSIT BOXES

The hotel does not accept any responsibility for the loss of any valuables. We therefore advise all our guests to use the safe deposit boxes which are available in every room, free of charge. Please ask the key at Reception, by leaving a small amount as a deposition.

SAUNA

Opening hours are 10:00- 20:00. Please contact the staff of the spa to turn it on for you at least half an hour before you use it.

TAXIS

Please contact at Reception.

TELEVISION

Available in your room.

CHANNELS

NR.	CHANNEL	NR.	CHANNEL	NR.	CHANNEL	NR.	CHANNEL
1	RAI1	6	RAI2	11	RAI SCUOLA	16	ANT1
2	BBC	7	ALPHA	12	ΣKAI	17	ET2
3	Italian Parliament	8	SKAI	13	ΣTAP	18	MOTORI TV
4	VERA channel	9	RAI GULP	14	ET1	19	RTL
5	EURONEWS	10	RAI SPORT	15	MEGA		

TENNIS - MINI SOCCER – BASKETBALL

Our tennis court, mini soccer and basketball court are located at the side of the hotel near the children's play area and they are free of charge for our guests. Please reserve ahead of time for the use of any of these. Reservations, equipment is available at Reception.

VOLTAGE

220 Volt.

WATER

Tap water is drinkable but a little bit heavy therefore is better if you buy bottled water from mini bar, the restaurants, the bars and the mini markets.

WEBSITE

If you so prefer, you may also make your reservation though the internet at www.konstantinospalace.gr

FOR YOUR OWN SAFETY

SWIMMING

Please for your own safety do not swim either to the sea nor to the pool if you have consumed food and alcohol. Wait at least 3 hours for safety reasons, because the stomach cramps are more dangerous than the leg cramps.

ROADACCIDENTS

Please do not forget that a car accident can happen to anybody in any part of the world. If you hire a car or a motorbike, we strongly recommend you to drive safely and certainly not after consuming alcohol. Please follow the road circulation code and use always helmet when drive motorbikes.

EARTHQUAKE

Greece frequently suffers from earthquakes so if such an earthquake appears when you are in your room, simply do not panic. Just lie on the floor next to the bed (see the design) having the shape of embryo, and wait there until the earthquake will pass.



Do not use the elevator by any means.

SHOPPING

Most tourist shops in the village of Pigadia are open every day: Monday to Saturday from 08.30 until 14.30 and from 17.30 until 20.30 hrs.

LAPTOP/TABLET

Laptops are available upon request from our Reception.

PHARMACY

Our Reception will give you information concerning the pharmacies.

SWIMMING POOL

The guests are kindly requested to use caution when swimming. We would like to remind you that it is dangerous to swim after eating or drinking alcoholics. Children should not enter the swimming pool unattended. Children are required to wear a bathing suit.

OPENING TIMES FOR HOTEL SERVICES

MAIN RESTAURANT "DIOGENIS"

Rich buffet for clients with breakfast, half pension and full pension.

BREAKFAST: 07:30 -10:45, LUNCH : 12:30 – 14:30 , DINNER: 19:30-21:30

BARS

Main & pool bar open	Beach Bar	BAR PANORAMA
09:00 – 01:00	10:30 -18:30	17:30 – 01:30

MINI MARKET & BOUTIQUE

Daily from 08:00 -22:00, on SUNDAYS: 10:00-15:00 & 19:00-22:00

ROOM-SERVICE

12 hours/day. From 08:30 – 20:30 Please dial 180

ROOM SERVICE

- | | |
|-------------------------------|--------------------------------------|
| 1.CLUB SANDWICH.... | 8,00 € |
| 2.SPAGHETTI ALA BOLOGNAISE | 9,50 € |
| 3.FARFALE or PENE AL PESTO | 9,50 € |
| 4.CHICKEN SOUVLAKI WITH SAUCE | 11,00€ (with rice or pommes frites) |

Breakfast can be served in your room from 07:30-10:45 daily.

The above rates include the room service tax 20%.

Except of the food Menu, the room service gives you the opportunity to surprise your loved ones at their birthdays, anniversary or to create a special atmosphere for a wedding proposal. For more information, please call the internal number 180, at least 24 hours before.

If you wish to have breakfast in the room please dial 180.

We wish you a pleasant stay!!!